

Great Sampford Primary School

Behaviour, Exclusion & Anti- Bullying Policy

Aims & Values

At Great Sampford Primary School we want our children to be happy and confident, to be sociable and enthusiastic and feel listened to. We want them to feel safe, love learning and respect each other.

We have five simple rules that form the basis of our positive behaviour policy, these are:

- We do our best
- We are ready to learn
- We are honest
- We respect each other and ourselves
- We take pride in our school and the environment

This policy sets out the expectations of behaviour at Great Sampford Primary School. The Governing body, staff and pupils seek to create an environment which encourages and reinforces good behaviour and the fostering of positive attitudes. It also sets out the consequences for misdemeanours should they arise.

Agreed: February 2023 Review: February 2025

Aims

- To promote a positive ethos and climate in the school
- To create a consistent environment that encourages and reinforces good behaviour
- To define acceptable standards and the principles of good behaviour
- To encourage consistency of response to both positive and negative behaviour.
- To promote self-esteem through success, self-discipline and positive relationships.
- To ensure that the school's expectations and strategies are widely known and understood.
- To encourage the involvement of both home and school in the implementation of this policy.

Role of Staff

The adults encountered by the children at school have an important responsibility to model high standards of behaviour, both in their dealings with the children and with each other, as their example has an important influence on the children.

As adults we should aim to:

- · Create a positive climate with realistic expectations;
- Emphasise the importance of being valued as an individual within the group;
- Promote, through example, honesty and courtesy;
- Provide a caring and effective learning environment;
- Encourage relationships based on kindness, respect and understanding of the needs of others;
- Ensure fair treatment for all regardless of age, gender, race, ability and disability;
- Show appreciation of the efforts and contribution of all

All teachers are responsible for dealing with incidents in and around school. If in doubt they can refer to the Leadership Team or Head Teacher.

Role of the Head Teacher

It is the responsibility of the Head Teacher to implement the school behaviour policy consistently throughout the school, and to report to governors, when requested, on the effectiveness of the policy. It is also the responsibility of the Head Teacher to ensure the health, safety and welfare of all children in the school.

The Head Teacher supports the staff by implementing the policy, by setting the standards of behaviour, and by supporting staff in the implementation of the policy. The Head Teacher keeps records of all reported serious incidents of misbehaviour and has the responsibility for giving fixed-term exclusions to individual children for serious acts of misbehaviour. For repeated or very serious acts of anti-social behaviour, the Head Teacher may permanently exclude a child. Both these actions are only taken after the school governors have been consulted.

Role of Parents

The school seeks to work collaboratively with parents, so children receive consistent messages about how to behave at home and at school. We explain the school 'Expectations and

Consequences Toolkit' (appendix C) and expectations in the school prospectus and home-school agreement.

As set out in the home-school agreement we try to:

- build a supportive dialogue between the home and the school
- inform and involve parents if we have concerns about their child's welfare or behaviour.

We expect parents to support their child's learning, and to co-operate with the school. If the school has to use reasonable sanctions due to a child's behaviour, it is essential that parents support the actions of the school. However, if a parent has a concern about the way that their child has been treated, they should initially contact the class teacher. If the concern remains, they should contact the Deputy or Head Teacher. If these discussions cannot resolve the problem then the school Governors should be contacted (via the school office). In instances where a parent wishes to make a formal complaint then additional guidance can be found in the school complaints policy which can also be found on the school website.

Role of Governors

The Governing Body has the responsibility of setting down these general guidelines on standards of discipline and behaviour, and of reviewing their effectiveness. The governors support the Head Teacher in carrying out these guidelines.

The Head Teacher has the day-to-day authority to implement the school behaviour policy, but governors may give advice to the Head Teacher about particular disciplinary issues. The Head Teacher must take this into account when making decisions about matters of behaviour.

The Governors will follow the agreed grievance procedure in cases of a complaint as set out in the *Complaints Policy*.

The Curriculum and Learning

We believe that an appropriately structured curriculum and effective learning contribute to good behaviour. Thorough planning for the needs of individual pupils, the active involvement of pupils in their own learning, and structured feed-back all help to avoid the alienation and disaffection which can lie at the root of poor behaviour.

It follows that lessons should have clear objectives, understood by the children, and differentiated to meet the needs of children of different abilities. Marking and record keeping can be used both as a supportive activity, providing feedback to the children on their progress and achievements, and as a signal that the children's efforts are valued and that progress matters.

Classroom Management & Organisation

Classroom management and teaching methods have an important influence on children's behaviour. The classroom environment gives clear messages to the children about the extent to which they and their efforts are valued. Relationships between teacher and children, strategies for encouraging good behaviour, arrangements of furniture, access to resources and classroom displays all have a bearing on the way children behave.

Classrooms should be organised to develop independence and personal initiative. Furniture should be arranged to provide an environment conducive to on-task behaviour. Materials and resources should be arranged to aid accessibility and reduce uncertainty and disruption.

Teaching methods should encourage enthusiasm and active participation for all. Lessons should aim to develop the skills, knowledge and understanding which will enable the children to work and play in co-operation with others. Praise should be used to encourage good behaviour as well as good work. Situations should be handled sensitively and dealt with in away appropriate to the situation.

Expectations and Consequences Toolkit; and Procedures (Appendix C)

Praise and reward for good behaviour is the **key** to creating a positive atmosphere where the children have the opportunity to succeed. The Expectations and Consequences Toolkit and related procedures should be designed to make clear to the children how they can achieve acceptable standards of behaviour. These should:

- Be kept to a necessary minimum
- Be positively stated
- Give clear choice and consequence options
- Actively encourage everyone involved to take part in their development
- Have a clear rationale, made explicit to all
- Be consistently applied and enforced
- Promote the idea that every member of the school has responsibilities towards the whole

If the school Expectations and Consequences Toolkit is broken the staff will need to know:

- What caused the issue
- What happened
- When and where
- How often
- In whose company
- In what circumstances

Each individual and situation is different; it is not possible to lay down strict guidelines for every situation. Distinction needs to be made between Stage One and Two behaviours (minor) and Stages three and higher (major).

Encouraging and Affirming Good Behaviour

We seek to inspire children to achieve high standards of discipline and academic achievement by praise, encouragement and positive reinforcement of good behaviour. Some indicators are:

- Celebration Assembly
- Head Teacher Award
- Kingfisher Award
- Awarding of 'The Sampford Smile'
- Linking of behaviour rewards with personal and team success.

Consequences

The approach that is taken encourages pupils to understand that their behaviour can have an effect on the rights of others and as a result will have consequences. Regular reminders referring to the school Expectations and Consequences Toolkit are to be used as an initial non-confrontational approach with disruptive behaviour.

The use of a consequence should be characterised by certain features:-

- It must be clear why the consequence is being applied
- It must be made clear what changes in behaviour are required
- There should be a clear distinction between different levels of behaviour,
- It should always be made clear that it is the (unacceptable) behaviour rather than the person that is the cause of concern.

Possible consequences include:

- Expression of disapproval
- Redirection
- Referral to a leadership team member or Head Teacher
- 'Time out' class exclusion
- Missing part of playtime or lunchtime
- Lunch time isolation or Lunch time (fixed term) exclusion*
- Fixed term exclusion*
- Permanent Exclusion* (using: *DfE guidance September 2017, 'Exclusion from Maintained Schools, Academies and Pupil Referral Units in England').

An incident form should be completed if there is any allegation of bullying.

Consequences are decided using our 'Expectation and Consequence toolkit'. (Appendix C) this toolkit will form the basis of the discussion with the child to ensure consistency.

Most instances of poor behaviour are relatively minor and can be adequately dealt with through minor consequences. It is important that the sanction is not out of proportion to the offence. Where anti-social, disruptive or aggressive behaviour is frequent sanctions alone are ineffective. In such cases careful evaluation of the curriculum on offer, classroom organisation and management, and whole school procedures should take place to eliminate these as contributory factors.

There are five stages of intervention:-

Stage One/Stage Two: the class teacher will deal with the situation (first offence/minor),

Stage Three: a member of senior leadership team is involved (for more serious incidents/ attitude/ continuation of inappropriate behaviours),

Stage Four: the Deputy Head Teacher or Head Teacher is involved.

Stage Five: the Head Teacher is involved.

Parents may be invited to talk to the class teacher or Deputy/Head Teacher at any level if the situation is such that this is deemed to be beneficial by either party. The approach favoured by the school is 'early intervention' in order to prevent a situation/behaviour escalating and to avoid potential instances of bullying.

Examples of behaviour that are deemed to be inappropriate include (but is not exhaustive):-

- Fighting
- Swearing
- Any form of bullying physical or verbal or emotional
- Rudeness to all members of staff, parents or pupils
- The threat of or actual physical violence towards another child or adult

Equally it should be recognised that a parent may bring a matter to the school's attention which will be listened to and dealt with appropriately. All initial communication should be with the child's class teacher in the first instance.

Time to discuss issues with the children is important and may take place during "circle time" or Personal, Social, Health Education lessons. These sessions give the opportunity to reinforce expectations of behaviour and respect throughout the school. Where it is felt necessary help from the Educational Psychologist and/or Emotional Health and Well-being Service may be called upon.

<u>Year 1 - Year 6</u>

- Children's names all start on green
- If children show excellent behaviour or learning behaviour they can be moved on to gold / Super Student
- If children are stopping other children from learning they are given a verbal warning
- The second time, a child's name is moved to orange
- A third offence, the child's name is moved to red and they are taken to the adjoining class for up to ten minutes in KS1 or fifteen minutes in KS2. They may take work if appropriate.
- At the end of the morning all names, apart from those on gold, are moved to green
- Teachers need to keep a daily record of all children's names who are on the red at the end of the session/day
- If a child's name is repeatedly moved to the red, this would be considered a stage three behaviour.

Exclusion & Permanent Exclusion

Overview

The decision to permanently exclude a child from school should only be taken in response to a serious breach or persistent breaches of the school's behaviour policy; and where allowing the child to remain in school would seriously harm the education or welfare of the pupil or others in the School. The decision on whether to exclude is for the Head Teacher to take, however, where practical, Head Teachers should give pupils an opportunity to present their case before taking the decision to exclude. Whilst exclusion may still be an appropriate sanction, Head Teachers should take account of any contributing factors that are identified.

Head Teachers' responsibility in notifying parents

Once the decision has been taken to exclude a pupil, the Head Teacher must notify parents without delay. They must also provide parents with the following information in writing:

- Reason for exclusion;
- Parents' right to make representations about the exclusion to the Governing Body and how the pupil may be involved in this;
- How any representations should be made; and

• Where there is a legal requirement for the Governing Body to consider the exclusion, that parents have the right to attend a meeting, be represented at this meeting (at their own expense) and to bring a friend.

Written information should be either hand delivered to parents, or posted to the last known address.

Parents' responsibility for a permanently excluded child

For the first five days of exclusion (or until the start date of alternative provision where this is earlier) parents are legally required to ensure that their child is not present in a public place during school hours without reasonable justification. Parents who fail to do so may be given a fixed penalty notice or face prosecution.

Local Authority's responsibility for a permanently excluded child

For permanent exclusions, the Local Authority must arrange suitable full-time education to begin no later than the 6th day of exclusion. Where it is not possible to arrange alternative provision during the first five days of exclusion, schools should take reasonable steps to set and mark work for pupils. Work that is provided should be accessible and achievable by pupils outside of school.

Where a pupil has a EHCP, the Local Authority must ensure that an appropriate full-time placement is identified in consultation with parents, who retain their right to express a preference for a school that they wish their child to attend, or make representations for a placement in any other school.

Consideration by the Governing Body

The Governing Body will meet to consider the exclusion between the 6th and 15th school day after the notification of the exclusion. (This does not include school holidays). The parent will be invited to attend this meeting. The parent can take a friend or legal representative with them or somebody to speak on their behalf. If they prefer to, they may make your representations to the governors in writing. The Local Authority should also be invited to send a representative to the meeting. The governors can instruct the Head Teacher to re-admit the child to the school.

After the meeting the governors must advise parents and the Local Authority of their decision within one school day of the meeting, giving their reasons.

The Local Authority has no power to instruct a school to re-admit a pupil.

If the governors confirm the permanent exclusion of the child they must advise of the right to request the decision to be reviewed by an Independent Review Panel. The Local Authority will also write to parents within three working days of the Governing Body meeting to confirm the right to an Independent Review.

(N.B. The Governing Body can delegate some or all of its functions in respect of exclusions to a committee consisting of at least three governors and such a committee may be called the Discipline Committee).

Right to an Independent Review

If parents wish to request the decision to be reviewed by an Independent Review Panel, they must write to the clerk to the Independent Review Panel within 15 school days of the governors' decision. The application should explain the grounds on which it is being made and that, where appropriate include reference to the pupil's special educational needs considered to be relevant to the exclusion. The role of the Independent Panel is not to reinstate a permanently excluded pupil but to review the decision of the Governing Body of the excluding school. Where a panel decides that a governor's decision is flawed, it can direct the Governing Body to reconsider its decision.

Please note that parents are still able to request an Independent Review even if not attending the Governing Body meeting. The excluding school should confirm details of where the application for an Independent Review Panel should be sent. This is usually the Clerk of the Independent Review Panel.

The Independent Review Panel must meet within 15 school days after receiving any letter. Parents will be told as soon as possible when and where the hearing will take place.

Parent's reviews will be heard in private and the hearing will be as informal as possible.

If possible, parents should try to attend the review. If they do not attend, and do not inform the Clerk that they are unable to get there, the panel will consider their appeal in their absence. If parents wish, they may bring a friend or representative to put the case for them. The pupil is also able to attend the review and advice should be given by the Clerk on how best to support his/her participation. If the pupil feels unable to attend the review, they may wish to contribute their views through a representative or a written statement.

Parents may also wish for a Special Educational Needs (SEN) expert to attend the pupil's Independent Review. If so, this needs to be included in the application to the Independent Review Panel. Parents may request the presence of a SEN expert regardless of whether the child has a recognised Special Educational Need. The role of the SEN expert is not to assess the child's special educational needs but to advise on whether the School's policies which relate to SEN and the application of these policies with regards to the child were legal and fair.

If parents decide that they do not wish for an independent review they should notify the Children's Support Service at the Local Authority of their decision in writing as soon as possible.

Possible outcomes of an Independent Review

Following the review the panel can decide to:

- Uphold the exclusion which means the pupil will subsequently come off the roll of his/her excluding school and education will continue through the Alternative Provider.
- Recommend that the Governing Body reconsiders their decision, as this is only a recommendation; the Governing Body can refuse to reconsider the exclusion. Parents will be advised accordingly. Should the governors reconsider the exclusion; the child will remain on the school roll until a final decision is reached.
- Direct the Governing Body to consider the exclusion again. If the Governing Body fail to reinstate the pupil within 10 school days of receiving notice of the panels decision, the excluding school will face a £4000 fine.

The Independent Review Panel's decision is binding.

If the pupil is not reinstated following the Independent Review or parents have decided not to proceed with an Independent Review and the child is still of compulsory school age (5-16), the teaching offered by the Alternative Provider will continue until it is felt appropriate to reintegrate the child in a mainstream or alternative setting.

In addition to parent's right to request an Independent Review, if they feel the pupil's exclusion occurred as a result of discrimination, parents may make a claim under the Equality Act 2010 to the First-tier Tribunal (Special Educational Needs and Disability), in the case of disability, or the County Court, in the case of other forms of discrimination. Their claim should be lodged within six months of the date which the pupil was excluded.

Anti-Bullying

Statement of Intent

We are committed to providing a caring, friendly and safe environment for all of our pupils so they can learn in a relaxed and secure atmosphere. Bullying of any kind is unacceptable at our school and will not be tolerated. If bullying does occur, all pupils should be able to tell and know that incidents will be dealt with promptly and effectively. We are a *TELLING* school. This means that *anyone* who knows that bullying is happening is expected to tell the staff.

What is Bullying?

Bullying is a deliberate and **repeated** act usually directed at one person. It may be instigated by one individual or a group. It is the threat or use of aggression (verbal or physical) with the intention of hurting another person and often results in pain and distress to the victim.

Bullying can be:

- Emotional- being unfriendly, excluding, tormenting (e.g. hiding books, threatening gestures)
- Physical pushing, kicking, hitting, punching or any use of violence
- Racist racial taunts, graffiti, gestures
- Sexual unwanted physical contact or sexually abusive comments
- Homophobic because of, or focussing on the issue of sexuality
- Verbal name calling, sarcasm, spreading rumours, teasing
- Cyber all areas of internet , such as email misuse
- Mobile threats by text messaging, calls etc.
- Misuse of associated technology , i.e. camera & video facilities

If a suspected incident of bullying is reported to a member of staff other than the class teacher, the class teacher should be informed.

- The member of staff should speak to the child/children involved
- The member of staff involved should try to ascertain the true details by:
 - Taking the incident seriously
 - Keeping calm. Never overreact but act with calmness and fairness, even while showing displeasure with the child's/children's behaviour
 - Listening to both/all sides of the reported incident
 - Reassuring the victim
 - Make sure that all parties involved understand what behaviour/action is being disapproved of and why
 - Being seen to treat all parties fairly and with a consistent approach
 - Trying to decide on a positive course of action for all parties and for all parties to agree/understand the reasons behind the agreed action to prevent the reoccurrence of unwanted incidents.

All <u>suspected</u> incidents of bullying should be reported to the Head Teacher or Deputy Head Teacher so that the situation/individual can be monitored. If in the judgement of the Head Teacher, the incident is believed to be bullying, parents will also be informed. Actions will be discussed and agreed together in order to prevent an escalation of the problem. An incident form must be completed. If the reported incident is judged to be bullying then a copy of key details relating to the victim(s) and bully(ies) must be kept in the incident file which is kept in the Head Teacher's office. This report should include:

- Who was involved
- Where and when the event(s) happened
- What happened
- What action was taken
- How action was followed up

When incidents have been identified as bullying the following steps will be taken by the class teacher or Head Teacher:

- Inform the parents of both parties
- Involve them in agreeing a course of action
- Monitor and report back at regular intervals.

It is important for school and home to work <u>together</u> as a team and be pro-active in dealing with the issue in a consistent manner. By working together bullying behaviour can be eradicated.

It must be remembered that both the bully(ies) and the victim(s) may need <u>help</u> to prevent the actions re-occurring.

On most occasions this will be from within the school and home. However on rare occasions outside agencies may need to be involved.

Monitoring

The Head Teacher monitors the effectiveness of this policy on a regular basis. They also reports to the Governing Body on the effectiveness of the policy. The school keeps a variety of records of incidents of misbehaviour. The class teacher records minor classroom incidents. Teachers should fill out an incident form for all behaviours of stage three or above, The Head Teacher records those incidents where a child is sent to them on account of bad behaviour. The Head Teacher keeps a record of any pupil who is suspended for a fixed-term, or who is permanently excluded. It is the responsibility of the Governing Body to monitor the rate of suspensions and exclusions, and to ensure that the school policy is administered fairly and consistently.

Physical Intervention

Very few, if any, of the children behave in an aggressive or violent manner. For children who present challenging behaviour, prevention and avoidance are always our first measures. However, certain situations may arise for school staff in which physical intervention may be required in dealing with conflict. *We follow the Local Authority's Guidelines for Physical Intervention*. Every incident where physical intervention has been used must be reported to the Head Teacher as soon as possible - but always on the same day. The incident must be recorded on a physical intervention recording form and reported to Governors. A copy of the form will also be placed on the child's records. (Appendix A - Physical Intervention Form)*

Parents will be notified in a timely fashion, by the class teacher or Head Teacher, if any form of physical intervention is used.

Appendix A:	Physical Intervention Form
Appendix B:	Incident Report Form
Appendix C:	Expectation and Consequence Toolkit

USE OF FORCE TO CONTROL OR RESTRAIN PUPILS INCIDENT RECORD

Details of pupil or pupils on whom force was used by a member of staff (name, class)

Date, time and location of incident

Names of staff involved (directly or as witnesses)

Details of other pupils involved (directly or as witnesses), including whether any of the pupils involved were vulnerable for SEN, disability, medical or social reasons

Description of incident by the staff involved, including any attempts to de-escalate and warnings given that force might be used

Reason for using force and description of force used

Any injury suffered by staff or pupils and any first aid and/or medical attention required

Reasons for making a record of the incident

Follow up, including post-incident support and any disciplinary action against pupils

Any information about the incident shared with staff not involved in it and external agencies

When and how those with parental responsibility were informed about the incident and any views they have expressed

Has any complaint been lodged (details should not be recorded here)?

Report compiled by:		Report countersigned by:		
Name and role:		Name and role:		
Signature: Date:		Signature:	Date:	

<u>Great Sampford Primary School</u> Incident Report Form



Child's Name:		Date):		Year Group:	
Children Involved:			Staff membe	ers invo	lved:	
			Form comp	leted by	/:	
Where did the incide	ent occur?					
Incident Details						
<u>What happened</u> ? (U Before the incident:	se bullet points as req	uired)				
During the incident	:					
How did it end?						
Action Taken						
Stage 1 2 3 4 5	Parent informed	Isolatior	n	SLT invo	olvement	Exclusion
Additional Informati	on					
						HT[]

		Expectations & Values		
	Happiness Res Respec Wearing the corre Behaving calmly and	IappinessRespectResilienceConfidenceIndependenceBeing honestBeing honestBeing respectful to othersBeing respectful to othersRespecting the rights of others to learn and to teachComing to school every day on timeWearing the correct uniform and bringing the right equipment to schoolBehaving calmly and sensibly even when things are hard or don't go our way	e Independence I to teach e Iuipment to school d or don't go our way	
		Rewards		
Verbal praise, The 'Kingfisher Award' Meet with the	Verbal praise, The 'Kingfisher Award', 'Sampford Smiles 😔', Feature on 'The Wall of Meet with the Head Teacher, Feature in the 'Friday Flyer', Prai		gfisher Award', 'Sampford Smiles 🞯', Feature on 'The Wall of Awesomeness', Phone call to parents, E-mail home, Written comment on work, Head Teacher Award, Display of work, Meet with the Head Teacher, Feature in the 'Friday Flyer', Praise at home, Placed on tier 1 or 2 of Traffic Lights, Certificates, 'Golden Ticket' for 'Golden Time'	, Head Teacher Award, Display of work, or 'Golden Time'
Stage 1	Stage 2	Stage 3	Stage 4	Stage 5
Actions	Actions	Actions	Actions	Actions
 Interrupting the lesson Not on task and wasting time Talking while the teacher is talking or during assembly Distracting other children Making irritating noises, gestures or actions Unsafe movement around the classroom / school Unsafe movement around the classroom / school Deliberately dropping litter/food Not allowing children to join in games Interfering with another person's property Continuing to play after the bell Not lining up appropriately Being in school at break times without permission Anti-social behaviour including deliberately passing wind or belching 	 Persistent stage 1 behaviour Deliberately not completing task set Minor deliberate damage to another child's or school property Disrespectful dialogue about another child or adult Swearing in a non-aggressive way Misuse of classroom equipment e.g. dangerous use of scissors Throwing or flicking objects in the classroom Misuse of toilets or wash areas Iying Play fighting 	 Persistent stage 2 behaviour Stealing Malicious poking, biting, pushing, pinching or prodding Spreading hurfful rumours about another child Lying to get another person in trouble Waking fun of another child /deliberately winding them up Swearing in an aggressive way Anti-social behaviour e.g. spitting on floor 	 Persistent stage 3 behaviour Leaving the learning environment without permission Verbal abuse Refusal or not accepting instructions (after a warning) Disrespectful language to another child or adult including sexism or homophobic comments. Verbal threats of violence Deliberately targeting another child Inappropriate physical behaviour Significant deliberate damage to another child's or school property Racist or minority group remarks or behaviour Spitting at another person 	 Persistent stage 4 behaviour Physical violence resulting in actual physical harm Leaving the school premises without consent Vandalism Racism Throwing furniture Deliberately throwing stones or other objects at another person or property Aggressively swearing at another person welfare or learning of members of the school community
Consequences	Consequences	Consequences	Consequences	Consequences
 Reminder of expectations Non-verbal warning A quiet word Reminder of the school rules Redirection Moving to another working area (in own class) Report to teacher if necessary 	 Verbal warning Time out / isolation (in a buddy class) Isolation for part of playtime Isos of privileges, eg golden time, club Behaviour logged in class incident book 1:1 dialogue with teacher (with another adult present) Informal dialogue with parent Teacher informed 	 Teacher informed Deputy Head Teacher / SLT informed and interview pupil Meeting with Deputy Head Teacher / SLT to devise action plan which may involve a behaviour chart Home School communication book Incident form completed Time out Time out Solation for playtime or part of lunchtime Loss of privileges Parent & Teacher discussion 	 Lunchrime isolation Head Teacher to interview pupil Meeting with Head Teacher to devise action plan which may involve a behaviour chart Regular contact with parents including face to face meetings Incident form completed 	 Parent informed Formal meeting with the Head Teacher and parent to devise action plan Isolation Isolation Lunchtime Exclusion Fixed Term Exclusion Permanent Exclusion Governor Involvement Local Authority support explored/ requested/implemented